



Co-funded by the  
Erasmus+ Programme  
of the European Union

## Erasmus project **DIALOGICAL-WORK**

Dialogic approach to integrate multi-professional work in educational, health and social sectors. Training of governance groups and tutors

# Multiplier event I

The key questions to change the organizational culture of health, social and educational services:  
which kind of governance group and tutor profile for dialogical approach?

The event is focused on the discussion and sharing of the first and the second project results of the Erasmus Plus project "Dialogical-work". It is organized by combining frontal methods and active participation techniques.

The first part of the day is dedicated to the in-depth presentation of the two results and the ways in which they were realized. In the second part of the day, a series of dialogues will be realized, focusing on the key nodes that emerged in the realization of the outputs of the project. An active and dialogical methodology will be used to allow participants interactions and discussions in small groups.

### **What is Dialogical-work Erasmus Plus project:**

Dialogical-approach is an Erasmus plus project that involves ten social, health, university and non-profit organisations from Italy, Portugal, Finland, Lithuania, Poland, The Netherlands, Belgium and Romania. The aim of the project is to develop innovative and bottom-up approaches to promote integrated and multi-professional work, which can be made available through training interventions and tested through dialogical training workshops.

The Dialogical-work project responds to the educational challenges of aligning the competencies of health, social and education professionals to the complex and evolving needs and expectations emerging in changing societies, by providing the competences to professionals through a dialogue-oriented networked working method that is still missing in the training of today's professionals.

**When:** October 27th From 10.00 am to 5.30 pm (CET)

**Where:**

**Online (with zoom platform):**

Link: <https://bnionline.zoom.us/j/20830429997>

ID: 208 3042 9997

**Face to face in :**

Amadora, Portugal (R. Nuno Ferrari 8, 2610-126 Amadora)

**Which languages:** English and Portuguese

**Who is the event aimed at:** local authorities in the fields of welfare and education; policymakers, health professionals, social workers, educators and teachers, researchers, students, and anyone interested in.

**Morning session: 10.00 am – 1.00 pm (CET)**

**Welcoming and opening dialogue**

Giulia Rodeschini, M.Teresa Tassinari, Regional Agency for Health and Healthcare, Emilia-Romagna Region, Italy

Adriano Fernandes, Amadora, Portugal

**What is the Dialogical Approach? – Presentation and reflecting dialogue –**

Heikki Ervast and Jukka Hakola, Oy Dialogues & Design Ltd, Finland

**What is an engaged governance? – Presentation and reflecting dialogue about Project Result 1**

**“Guidelines for creating and supporting an engaged governance group for Dialogical Approach”**

Lorenzo Mercurio and Maddalena Illario, University Federico II, Naples, Italy

**What competencies are needed in dialogue? – Presentation and reflecting dialogue about Project Result 2**

**“Competency profile for Dialogical Approach Tutor”**

Marieke Groot, Mirjam Koning, Rens Martijn, Stichting Hogeschool Rotterdam, The Netherlands

**Lunch break 1.00–2.00pm (CET)**

**Afternoon session: 2.00 – 5.30 pm (CET)**

Facilitated by Heikki Ervast and Jukka Hakola

**How to be in a dialogue: two dialogues starting from key nodes emerged by**

**Project Results 1 and 2**

**Closing dialogue “What are we taking home from today’s experience?”**



**Registration at this link:**

<https://forms.gle/L7CyonGtEVzHoRkV7>

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